PRIVACY POLICY

Last Updated on 1/1/2011

At ARTUR IMAGES, we understand and respect your concern about the privacy of any information you supply while at our web site. We believe that knowledge is the key to monitoring and protecting how your information is used on the Internet. This statement sets forth our Privacy Policy and describes the practice we follow with respect to all visitors to this web site, which is owned and operated by ARTUR IMAGES GmbH.

If you have any questions regarding this privacy statement please do not hesitate in contacting us. Email your questions to

hello@arturimages.com.

Please note that by agreeing to ARTUR IMAGES' Privacy Policy and providing your personally identifiable information you consent to: the use of your personal information by ARTUR IMAGES and its parent, affiliates and subsidiaries for the uses identified in Section titled »Personal Information«, in accordance with this privacy policy;

and the transfer of your information to servers located in Germany.

Children

Children (persons under the age of 18) are not eligible to use this Web Site unsupervised and we ask that children do not register for an account or submit any personal information to us. By using this Web Site unsupervised, and/or registering for an account, you warrant that you are 18 years of age or older.

Personal Information

ARTUR IMAGES collects certain personal information from users of this Web Site. To create user accounts, authorized users must provide certain contact and account information such as name, email address, billing address, and phone number in order to access, license and download images. ARTUR IMAGES may use certain account information such as credit card number and company information of authorized users to conduct credit inquiries. ARTUR IMAGES may use this information for the following purposes:

to process your order and any invoices;

to maintain or update your ARTUR IMAGES account;

to send you updates about special offers, new services, special promotions, and noteworthy news and events;

to fulfil the terms of a promotion or contest;

to fulfil a service to you, for example, if you choose to submit content to the Web Site, we may use your personal information to respond to your submission:

to contact you in response to forms such as »Contact Us« or Live Chat or emailed requests;

to contact you about a material change to this Privacy Policy, if necessary;

to comply with the law or in the good faith belief that such action is necessary in order to conform with the requirements of the law or to comply with legal process served on us; and

to third parties as part of any corporate reorganization process, including, but not limited to mergers, acquisitions, and sales of all or substantially all of our assets.

ARTUR IMAGES may also share or disclose your personally identifiable information that is collected on the Web Site to ARTUR IMAGES' affiliated companies who are offering products or services that we believe may be of interest to you or who require your personally identifiable information for research, administrative and/or internal business purposes. These parties may use such information to contact you with an advertisement or offering related to a product or services.

Except as specifically set forth in this Privacy Policy, ARTUR IMAGES does not sell, share or rent information about its customers to third parties for their marketing or promotional purposes.

Selection Referral

If you use our referral service for informing a friend about our Web Site, or inviting a friend to view your selection, we will ask you for the friend's name and email address. ARTUR IMAGES will automatically send your friend a one-time email inviting him or her to visit the Web Site. ARTUR IMAGES does not retain this information

Profile Information

Your profile information (such as company type and language preference) in the registration form is used by ARTUR IMAGES to create personalized content, services, and advertising on the Web Site. ARTUR IMAGES may also profile your Web Site activity in order to accurately track your account and provide you with ARTUR IMAGES products and services that correspond to your interests. ARTUR IMAGES may also compile data in aggregate form so that we may better understand the users that are visiting our Web Site. For example, we may produce reports on the most popular search terms by collecting general search term data based on individual searches. Aggregate data is anonymous and does not contain any personal information that identifies a user. ARTUR IMAGES may provide non-identifying and aggregate usage and volume statistical information from our Web Site users to third parties for their audit, research and analytical purposes.

Automatically Collected Information

As is true of most web sites, when you access and use the Web Site, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data.

We use this information, which does not identify individual users, to analyze trends, to administer the Web Site, to track users' movements around the Web Site and to gather demographic information about our user base as a whole.

We do link this automatically collected data to personally identifiable information. IP addresses are tied to personally identifiable information to segregate customer types for analytical purposes.

Use of Service Providers

We occasionally hire or partner with other companies to provide limited services on our behalf, such as managing and handling the processing and delivery of mailings (both email and postal mail), providing customer support, processing transactions, or performing statistical analysis of our services. We will only provide those companies the personal information they need to deliver the service. They are required to maintain the confidentiality of your information and are prohibited from using that information for any other purpose.

Change of Address or Contact Information

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, or delete inaccuracies in your information by making the change by emailing our Customer Support at hello@arturimages.com, or by contacting us by telephone or postal mail at the contact information listed below. Your request will be processed and implemented within thirty (30) days.

Security

ARTUR IMAGES has a number of operational functions in place to protect the confidentiality of personal information. For example, we store the personal information you provide on computer systems with limited access that are located in secured facilities. ARTUR IMAGES' employees are trained and kept up-to-date on our security procedures. If you have any questions about the security at our Web Site, you can send an email to hello@arturimages.com.

We use SSL encryption technologies to transmit sensitive information such as a credit card number to our servers. However, perfect security on the Internet does not exist, and ARTUR IMAGES does not warrant that its Web Site is impenetrable or invulnerable to hackers.

Cookies

When you visit the Web Site, ARTUR IMAGES sends your computer a cookie, which is a small file that resides on your computer's hard drive and contains non-personally identifiable information about the user. Cookies only identify the user's computer. Cookies allow ARTUR IMAGES to make its Web Site more useful by storing information about your preferences. For example, ARTUR IMAGES will send your computer a cookie to maintain default settings such as your language preference. You can set your browser's options not to accept cookies, but this may prevent you from accessing all of the features of the ARTUR IMAGES Web Site.

ARTUR IMAGES uses a third party to assist in managing the licensing of our images. This third party uses clear GIFs, a tiny 1x1 pixel GIF, to digitally watermark our images, in both a visible and invisible manner. When you purchase a licensed image from us, the visible watermark is then removed from the image, however, in certain lower resolution images, an invisible watermark may remain, allowing ARTUR IMAGES and the third party to track certain usage of such images on the Internet.

Email

Except as set forth in this Privacy Policy, ARTUR IMAGES does not rent, share or sell email lists to third parties for their promotional purposes. ARTUR IMAGES may send you email to notify you about your recent order; this will be sent to the email address you provide to ARTUR IMAGES. ARTUR IMAGES offers its members the choice to not receive emails or updates about special benefits, promotions, or offers from ARTUR IMAGES. If you no longer wish to receive these updates, or you wish to unsubscribe from your ARTUR IMAGES account please let us know that you would like to be removed from the mailing list.

If you no longer wish to receive our promotional communications, you may opt-out of receiving them by following the instructions included in each communication (e.g. following the unsubscribe instructions within the email) or you may contact us at hello@arturimages.com.

Discussion Threads

ARTUR IMAGES may offer discussion threads and comment boxes on the Web Site. If you use ARTUR IMAGES' discussion threads or comment boxes, you should be aware that any personally identifiable information you submit there can be read, collected, or used by other users of these forums, and could be used to send you unsolicited messages. We are not responsible for the personally identifiable information you choose to submit in these discussion threads.

Links

Please be aware that the Web Site may contain links to other sites that are covered by their own privacy policies. ARTUR IMAGES is not responsible for the privacy practices of such other sites and we encourage our users to be aware when they leave our site. We recommend that our users read the privacy statements of each and every web site that collects personally identifiable information.

Changes of ARTUR IMAGES' Online Privacy Policy

ARTUR IMAGES reserves the right to change our online privacy policy and modify this privacy statement at any time, so please review it frequently. If we decide to make any material changes to our privacy statement, we will notify you via email or by posting a prominent notice on our Web Site including the home page and other places we deem appropriate, at least thirty (30) days prior to implementing the change so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. You will have a choice as to whether or not we use your information in this different manner.

Legal Disclaimer

We may disclose personal information when required by law or in the good-faith belief that such action is necessary in order to conform to the edicts of the law or to comply with a legal process served on our Web Site.

If you have any questions about ARTUR IMAGES' Privacy Policy or concerns about personal information you have supplied to ARTUR IMAGES, please contact ARTUR IMAGES Customer Service at hello@arturimages.com or write to us at this address:

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